RPA Case Study
Financial Services - Health Policy Issuance Process

Business Challenges

- Read an email and download an excel file
- Check and validate mandatory data in excel
- Creation of healthy policy in portal
- Creation of payments in partner portal
- The process is time consuming
- Human mistakes and dependencies
- Accuracy issue

Our Solution

- Implemented Automation edge based RPA solution
- Excel reading and input data validation process automation in less time
- BOT will create healthy policy in fiori portal
- Easily payment creation process in partner portal
- The whole process done in very less time compared to manual processing
- BOT will send emails to customer at the end of the process daily

Process Automated

- Excel reading automation
- Data validation process
- Creation of healthy policy in portal
- Payment creation
- Email sending to customer

Platform and Technology Details

AutomationEdge

Business Benefits: Cost saving; Improved the accuracy; 98%Reduction in manual efforts; 200% Reduced process time